

## Third Party Notice: Please complete this form and return it to our office. Thank You.

There are times in life that occur when you may be unable to contact us because of sickness or disability. By providing our company with a third party, (a friend, relative, community organization) we can contact them in the event that we are forced to terminate fuel deliveries because of unpaid bills.

This "third party" is not responsible for your bill in any way. You should choose someone who will get in touch with you after receiving the notice, and help you resolve the problem. Please fill out this form and send it to our office:

I request that any notice stating my heating fuel deliveries may be terminated due to unpaid bills should also be given to the "third party" specified below:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Name of person or organization to be notified:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

I (we) agree to receive any Notice of Termination for information purposes only, without obligation to pay anything owed.

Signature \_\_\_\_\_ Date \_\_\_\_\_



Scott Smith & Son  
8 Delphine Street  
Owego, NY 13827  
Phone: 607-687-1803



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## Help Reduce Your Heating Costs With These Energy Saving Tips

Do an energy audit of your house, by identifying areas where heated air is leaking out. Check around doors, windows, fireplaces, and other areas that may feel drafty. Use caulk, weather stripping, door sweeps, etc. to close off these leaks. If your house is poorly insulated, adding additional insulation will pay for itself in reduced heating costs.

- Minimize your use of ventilation fans such as bathroom fans and kitchen hood fans in winter. A bathroom fan can suck all the heated air out of an average house in little more than an hour.
- Don't heat areas of your house you don't use regularly, such as guest rooms. Close heating vents or turn back thermostats in those areas, and close the doors.
- Turn down the heat and use space heaters to heat the room you spend the most time in.
- Keep your furnace, heat pump, or other heating equipment in top operating condition. Dirty filters reduce the efficiency of your furnace or heat pump. Poorly tuned units are inefficient and use more fuel.
- Don't turn your thermostat up above the desired temperature. It won't heat up any more quickly and will make your furnace work harder. Also, while it makes sense to turn the heat back when you're sleeping or not at home, turning it down too low can actually cost you more in re-heating. 68 to 70 degrees while you're home and awake, and 60 to 65 degrees while you're asleep or not at home are reasonable temperatures.
- Consider a programmable thermostat to raise and lower the temperature at pre-set times.
- Check the temperature setting on your hot water heater. If you have a dishwasher, your water should be heated to 120°. Otherwise, it can be somewhat lower.
- If your water heater is in an unheated space (like an unfinished basement) wrap it in an insulation blanket (available at hardware stores) to prevent heat loss.
- Wash clothes in cold water whenever possible.
- Cutting your shower time in half can save up to 33% on your hot water heating costs.
- In winter, open the blinds and curtains on the sunny side of the house (the south-facing side) when the sun is shining, and close them as soon as the sun goes down to retain the solar heat. Close curtains on the shady side of the house (north-facing side). If you don't have curtains, consider installing some.
- Consider replacing an old furnace. Today's furnaces are about 25 percent more efficient than they were in the 1980s. If your furnace is more than 15 years old, installing a new one can not only save money, but reduce emissions of greenhouse gases.
- Add insulation to your home's attic. Even if your attic floor already has a couple of inches of insulation, another six inches can help.
- Keep your fireplace damper closed when you don't have a fire burning. This will prevent up to 8 percent of your furnace-heated air from going up the chimney.



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Owego, NY 13827  
607-687-1803

www.warmcomfort.com



# The Comfort Zone

News and Information for Our Valued Clients • Winter, 2007

## A Note from Your Fuel Driver

Over the years, as winter approaches, our clients have asked me ... "What can I do to guarantee that I will receive my fuel when the winter weather is really bad?" My # 1 response is: can the truck get within 125 feet of the fill pipe or tank? That is all the hose my fuel truck has!

The biggest problem is ice and snow... my truck is 8ft. wide, and weighs about 15 ton! Many driveways are not plowed wide enough for my rear tires, and this stops my traction. When my tires begin to slip, the heavy weight turns the snow into ice under my wheels. Any one of these conditions can stop my truck before I can get close enough to reach your fill pipe with my delivery hose.

The next problem I can run into when the weather is bad, is not giving me enough notice when you need fuel. I don't ever want you to go without fuel, and I won't let you go without fuel, but if I have more notice, you will feel more comfortable knowing you will not run out. If you would like, you can call our

office and they can put you on "automatic" delivery and they can figure out your usage and schedule your deliveries so you'll never run out... that way, you leave the worries to us!

Well, thanks for listenin' and I'll be seeing you this winter. I put down a list of tips for dependable service below:

- Please keep driveway clear: at least 8ft. wide and salted or sanded if icy.
- If you call for fuel please give me a 7-day notice. (when tank is at ¼)
- Mark your fill pipe with a painted stick if it can get buried in snow.
- Keep tree and shrub branches trimmed. They can hit my mirrors. My truck is 10ft. high.
- I have to be able to reach your tank or fill pipe with the truck's fill hose (125ft. long or about 8-car lengths).
- If your dog will bite me please let me know!
- If you don't use an auxiliary heat source, please let us put you on automatic delivery.

## PROPANE

EXCEPTIONAL ENERGY®

Propane is a very safe fuel. But as with any energy source, there are steps you should take to further ensure your safety. If you detect a gas leak, or smell of gas, here are the steps to follow:



### 1. NO FLAMES OR SPARKS!

Immediately put out all smoking materials and other open flames. Do not operate lights, appliances, telephones, or cell phones. Flames or sparks from these sources can trigger an explosion or a fire.



### 2. LEAVE THE AREA IMMEDIATELY!

Get everyone out of the building or area where you suspect gas is leaking.



### 3. SHUT OFF THE GAS.

Turn off the main gas supply valve on your propane tank if it is safe to do so. To close the valve, turn it to the right (clockwise).



### 4. REPORT THE LEAK.

From a neighbor's home or other nearby building away from the gas leak, call us at 607-687-1803 right away. If you can't reach us immediately, call 911 or your local fire department.



### 5. DO NOT RETURN TO THE BUILDING OR AREA

until our technician or a safety official determines that it is safe to do so.

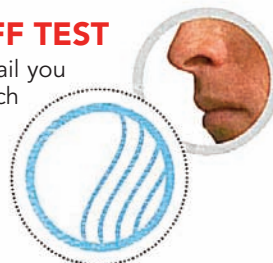


### 6. GET YOUR SYSTEM CHECKED.

Before you attempt to use any of your propane appliances, a qualified service technician must check your entire system to ensure that it is leak-free.

### TAKE THE SNIFF TEST

Call us and we will mail you a propane odor scratch and sniff sample. We recommend that you have everyone in your family take the sniff test.



A Happy and Blessed  
Holiday Season.

Merry Christmas from  
Our Family to Yours!

